



# Managed Application Services

YOUR LOCAL APPLICATION SERVICES PROVIDER

Achieve greater **CERTAINTY** and **FLEXIBILITY** in both the costs and maintenance of your applications.

## Your application needs are always changing.

You need a partner to manage change and adapt your solutions for you quickly and accurately so that you can focus on your business priorities.

**Solvera offers greater stability through managed application services that include automated monitoring, ITIL best practices, integration with ServiceNow and DevOps processes.** Our flexible delivery model encompasses the full life cycle of applications so they will be able to evolve as your business does and remain cost-effective to manage. Benefits of using Solvera's managed application services include:

### 1. Local and Accessible

We call Western Canada home, allowing for the easy communication and flexible delivery model you want for your applications. We can be on-site when you need us.



### 2. Top Tier Leadership

Solvera's application team is comprised of senior, seasoned professionals that translate their deep cross-industry experience into further value for you. They are your trusted advisors.



### 3. Responsive Uptime

Using the industry-leading ServiceNow incident and problem management solution, we drive to predetermined SLAs to ensure 24/7 business continuity. We can quickly address your needs remotely or have our team on-site as your situation demands.



### 4. Proactive Solutions

Our application managed services help identify potential operational and functional issues within your application landscape and provide solutions before they become detrimental to your business operations.



## Focus on your strategic growth. Let us handle your application management.

Reduce your total cost of ownership, achieve measurable optimization and efficiency gains and get the stability and certainty that you need. Contact Solvera today for more information on our Managed Application Services.



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**SOLVERA**