



SOLVERA

ServiceNow Solutions Break free from Email

Digitizing workflows will improve your employee and customer experience and unlock productivity in your organization. Need help deciding where to begin?

ServiceNow is the leading service management platform, a powerful, flexible tool that can help our clients streamline processes across their organizations. It is far more than an IT service management platform. ServiceNow can be used across departments to create cross-functional collaboration that saves time and money. We can help you decide how ServiceNow will work best for you.

Streamline your processes

Your employees likely spend countless hours on repetitive, siloed tasks. ServiceNow's cloud-based platform

- automates workflows and approvals
- consolidates data
- offers real-time analytics
- creates an AI-powered user experience that can create consumer-style service at every stage of the employee journey
- increases visibility in your internal business environment

Imagine a world where your systems of record for HR, IT, facilities, and finance flow through one system of engagement, with no need for multiple entries of the same data and no need to reconcile data. We can help you make that dream a reality.

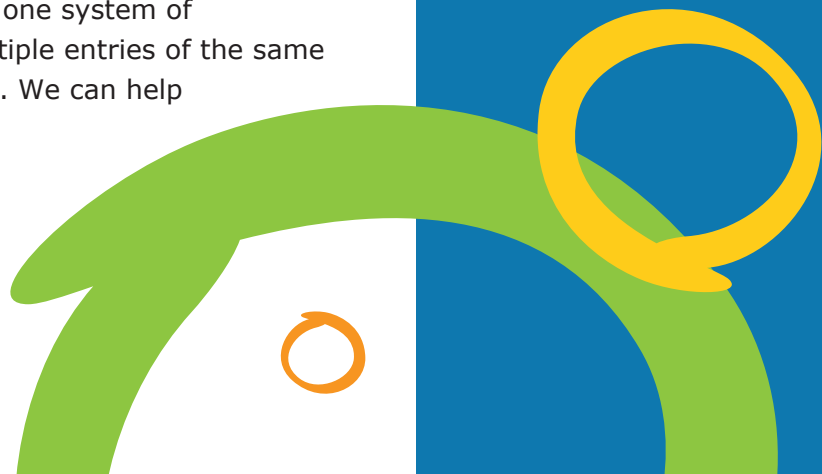
Together,
let's do great things

Solvera Solutions solvera.ca

"Solvera's collaborative approach

has allowed us to work together to raise the bar for a truly transformative ServiceNow implementation. The approach, engagement and energy of the Solvera team has enabled not only a highly successful ServiceNow implementation but also a service focused cultural change throughout our IT team."

- Kevan Austen
Associate Director,
IT Infrastructure Operations
& Sustainment, Information
Technologies.,
University of Calgary





A holistic ServiceNow approach

From the moment you realize there may be a way to serve your employees and customers better, Solvera provides support and expertise to get you to the right solution. Our ServiceNow Operations Wellness (SNOW) service assesses your business processes to ensure you get the maximum value out of your investment in the platform. We work with you to:

- Define your vision
- Develop a business case
- Analyze current state
- Evaluate options
- Build your road map
- Predict pain points
- Manage change
- Implement and transform
- Maintain current systems
- Integrate platforms and systems

Services

- ServiceNow licensing
- New implementations
- ServiceNow upgrades and support
- Project planning and project management
- Process consulting
- ServiceNow Operations Wellness (SNOW) service
- Organizational change management
- Local on-site and off-site delivery
- System integration

Partnerships



Gold
Microsoft Partner



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